

## Investor Complaints Data

Data for Month Ending-September- 2025

| S.No. | Received From           | Carried forward from Previous month | Received during the month | Total Pending | Resolved | Pending at the end of the month |                                | Average Resolution time (in days) |
|-------|-------------------------|-------------------------------------|---------------------------|---------------|----------|---------------------------------|--------------------------------|-----------------------------------|
|       |                         |                                     |                           |               |          | Pending for less than 3 months  | Pending for more than 3 months |                                   |
| 1     | Directly from Investors | 0                                   | 0                         | 0             | 0        | 0                               | 0                              | 0                                 |
| 2     | SEBI (Scores)           | 0                                   | 0                         | 0             | 0        | 0                               | 0                              | 0                                 |
| 3     | Depositories            | 0                                   | 0                         | 0             | 0        | 0                               | 0                              | 0                                 |
| 4     | Stock Exchanges         | 0                                   | 0                         | 0             | 0        | 0                               | 0                              | 0                                 |
| 5     | Other Sources (If any)  | 0                                   | 0                         | 0             | 0        | 0                               | 0                              | 0                                 |
| 6     | <b>Grand Total</b>      | <b>0</b>                            | <b>0</b>                  | <b>0</b>      | <b>0</b> | <b>0</b>                        | <b>0</b>                       | <b>0</b>                          |

## Trend of Monthly Disposal of Complaints

| S.No. | Month              | Carried forward from previous month | Received | Resolved | Pending  |
|-------|--------------------|-------------------------------------|----------|----------|----------|
| 1     | Oct-24             | 0                                   | 0        | 0        | 0        |
| 2     | Nov-24             | 0                                   | 0        | 0        | 0        |
| 3     | Dec-24             | 0                                   | 0        | 0        | 0        |
| 4     | Jan-25             | 0                                   | 0        | 0        | 0        |
| 5     | Feb-25             | 0                                   | 0        | 0        | 0        |
| 6     | Mar-25             | 0                                   | 0        | 0        | 0        |
| 7     | Apr-25             | 0                                   | 0        | 0        | 0        |
| 8     | May-25             | 0                                   | 0        | 0        | 0        |
| 9     | Jun-25             | 0                                   | 0        | 0        | 0        |
| 10    | Jul-25             | 0                                   | 0        | 0        | 0        |
| 11    | Aug-25             | 0                                   | 0        | 0        | 0        |
| 12    | Sep-25             | 0                                   | 0        | 0        | 0        |
|       | <b>Grant Total</b> | <b>0</b>                            | <b>0</b> | <b>0</b> | <b>0</b> |

\*Should include complaints of previous months resolved in the current month, if any

\*\*Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

## Trend of annual disposal of complaints

| S. No. | Year               | Carried forward from previous year | Received during the year | Resolved during the year | Pending at the end of the year |
|--------|--------------------|------------------------------------|--------------------------|--------------------------|--------------------------------|
| 1      | 2017-18            | 0                                  | 0                        | 0                        | 0                              |
| 2      | 2018-19            | 0                                  | 0                        | 0                        | 0                              |
| 3      | 2019-20            | 0                                  | 0                        | 0                        | 0                              |
| 4      | 2020-21            | 0                                  | 0                        | 0                        | 0                              |
| 5      | 2021-22            | 0                                  | 0                        | 0                        | 0                              |
| 6      | 2022-23            | 0                                  | 0                        | 0                        | 0                              |
| 7      | 2023-24            | 0                                  | 0                        | 0                        | 0                              |
| 8      | 2024-25            | 0                                  | 0                        | 0                        | 0                              |
|        | <b>Grand Total</b> | <b>0</b>                           | <b>0</b>                 | <b>0</b>                 | <b>0</b>                       |